

**I am not receiving any data, it times out on the first packet. Any thoughts why?**

**Model:**

ARC Series C Board (10G-PCIE2-8C2-2S) and ARC Series B Board (10G-PCIE2-8B-2S)

**Software Release:**

MVA Software Release 1.3.0

**Operating System:**

Linux, Centos 8.x and RHEL 8.x

**Information:**

**Question:** I am trying to debug timeouts when receiving blocks. I'm not receiving any data, it times out on the first block. In a pure sockets implementation, I can see the GVSP packets with the expected destination address and port. When I enable the MVA stream, I no longer see these packets, but I'm assuming that the card is intercepting them. Could you provide me guidance?

**Answer:** Ask yourself, what size packets are your "payload" packets?

Our firmware has problems keeping up with packet sizes below 2000 bytes as it is doing packet inspection, decomposition and DMA.

<b><u>Revision</u></b>	<b><u>Date</u></b>	<b><u>Change</u></b>
1	3/5/2021	Initial Draft

