

How do I create a Version 5.X DBL Bug Report on a Linux System?

Model:

ARC Series D & E Adapter (10G-PCIE3-8D-2S & 10G-PCIE3-8E-2S)

Software:

DBL (Version 5.X)

Operating System:

Linux

Information:

Note: The following information is pulled directly from the BDL Version 5.X User Guide. It is highly recommended to use the User Guide for configuration guidance.

Note: A bug report is a script used to gather data points to analyze the CSPI board and memory. CSPI support and engineering use this report to aide in solving issues and error reporting.

Note: The Linux bug report is installed automatically once you have installed the DBL software. It is found in the /opt/dbl/sbin directory.

Note: Execute all tools in the /sbin/ directory as root, with the option of adding /opt/dbl/sbin/ to your PATH, or by executing the full path command, such as /opt/dbl/sbin/phx_bug_report.

1. Execute the sbin/phx_bug_report (Example: sudo ./phx_bug_report)
2. The script will gather the information, name it and zip up the file as shown in the example. (Example: bugreport.hawk-2016-06-23_130618.txt.gz)
3. Email the bug report to the CSPI support team to analyze the issue or attach the report to an existing support Salesforce case.

Revision:	Date:	Change:
1	6/23/2016	Initial Draft
2	7/20/2016	Feedback

