Using Windows DBL, what does the error message “Entry Point Not Found” indicate?

**Model:**

N/A

**Software:**

DBL

**Operating System:**

Supports both Linux and Windows Operating Systems.

**Information:**

Using the DBL utilities from the Command Line Interface, I see the following error reported. How do I resolve this issue?

```
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myri_counters.exe - Entry Point Not Found
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The procedure entry point _except_handler4_common could not be located in the dynamic link library msvcr7.1.dll.
```

This error most likely indicates that you are using an old dll.dll, rather than the one that goes with your latest DBL installation.

Please make sure that you have the most recent dll.dll on your system, otherwise it will cause problems when you start to use DBL.

The recommended method to uninstall the DBL software on Windows is using the "Uninstall" option in the MSI installer.

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