My host failed to boot/post with Myri-10G Network Adapter installed. How do I resolve this issue?

**Model:**

Myri-10G Network Adapters

**Software:**

N/A

**Operating System:**

N/A

**Information:**

If a problem related to the early phases of BIOS/OS/device initialization has been seen with the Myri-10G Network Adapter installed in this host/motherboard, we recommend that you do the following.

1. **Try a different PCIe slot on the motherboard.**

   Does the failure occur for only a specific PCIe slot on the motherboard or for all PCIe slots on this motherboard? Note that a PCIe x8 slot (or an x16 slot that supports x8 speed) is recommended for best performance.

2. **Upgrade the BIOS on the motherboard.**

   If that does not alleviate the issue, then proceed to step 3.

3. **Upgrade the EEPROM firmware on the Myri-10G Adapter(s).**

   To upgrade the EEPROM firmware on the Myri-10G Network Adapter(s), you will need to first locate a different make/model of PCIe motherboard for which the Myri-10G Network Adapter does initialize correctly.

   Install the Myri-10G Network Adapter into that host.

   Download the Myri-10G Network Adapter Tool Kit: [Myri-10G Network Adapter Tool Kit](#)

   From Myri-10G Network Adapter Tool Kit Documentation, follow the instructions for upgrading the EEPROM firmware using the `ze-upgrade` command.

4. **Try another Network Adapter.**

   Do you have another Myri-10G Network Adapter that you can try in this slot?
If none of these suggestions resolve the issue, please contact CSPi Technical Support (support@cspi.com).

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<th>Revision</th>
<th>Date</th>
<th>Change</th>
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<td>1</td>
<td>6/3/2016</td>
<td>Initial Draft</td>
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